

The CCID's Safety & Security department

works with the South African Police Service and City of Cape Town Law Enforcement to ensure we have a safe and secure Central City (Cape Town CBD). The department deploys its Public Safety Officers in the area 24/7.

Should you be a victim of crime

- ▶ Stay calm; do not panic.
- ▶ Don't resist – follow all instructions.
- ▶ Try to remember the characteristics of the attacker.
- ▶ Report the crime to the SAPS.

You may encounter aggressive begging in the CBD.

This is intimidating behaviour that can make you feel threatened. It can involve verbal abuse or uninvited touching and/or pulling. You may also be followed around persistently despite your having said "NO!"

How to deal with it:

- Make eye contact and say "NO, please leave me alone" firmly and clearly.
- If you feel threatened or uncomfortable in any way within the CBD, find a CCID Public Safety Officer and ask for assistance.
- Alternatively, walk into the first open venue and call one of the emergency numbers on this page.

If you are in the CCID area (see map inside) look out for a CCID Public Safety Officer to accompany you to a safe place. **For immediate assistance, call the CCID 24-hour control centre on 082 415 7127.**

If you are not in the CCID area, call SAPS on their toll-free number, **10111**, or SAPS Cape Town Central on **021 467 8001/2**.

24-HOUR
CCID CONTROL CENTRE
082 415 7127



SAFETY & SECURITY

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FOR COPIES OF OUR MARKETING MATERIAL

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EMERGENCY NUMBERS

SAPS CT Central	021 467 8002
Metro Police	021 596 1999
Flying Squad	10111
Ambulance	10177
Fire Department	021 535 1100
All Emergencies	107 (landlines only)
Emergencies	112 (cellphones only)
Netcare 911 & NSRI	082 911
CCID 24 hours	082 415 7127



CAPE TOWN CENTRAL CITY
IMPROVEMENT DISTRICT
www.capetownccid.org



Welcome to the Cape Town Central City

Tips on making your stay more enjoyable

SAFE, CLEAN, CARING AND OPEN FOR BUSINESS

At home & work

- ▶ Never allow strangers into your home, building or place of work (particularly if you live or work alone) before confirming their legitimacy.
- ▶ Invest in a good overall security system.
- ▶ Decent lighting around the perimeter of your premises is a good deterrent.
- ▶ When you leave your home at night leave lights on, as well as your TV or radio, so that your house looks and sounds occupied.
- ▶ Lock your door if you are working alone.
- ▶ Never disclose to strangers that you are alone in your home or at work.
- ▶ Be alert to vehicles or persons following you into your entrance or parking area.
- ▶ Don't leave firearms unattended.
- ▶ Keep a list of emergency numbers next to the telephone. You'll find a suggested list further on in this brochure.

Hotel safety

- ▶ Place your valuables/passport in a hotel safe.
- ▶ Never leave your personal property unattended.
- ▶ Close and lock the door when you are in your room.
- ▶ Don't open the door without first checking who's asking to come in.
- ▶ Use registered, qualified tour guides.

In your car

- ▶ Have your keys ready as you approach your car.
- ▶ Always lock your doors and double check the handles manually to avoid remote jamming.
- ▶ Park in well-lit areas.
- ▶ Keep enough distance between your car and the one in front to enable you to change lanes and drive away in a hurry.
- ▶ Don't give lifts to strangers.
- ▶ Look around before entering your driveway.
- ▶ Be aware of strangers begging at intersections and avoid giving them money – rather GIVE RESPONSIBLY by donating to a known charity.
- ▶ Never open your window when approached by a stranger.
- ▶ If you think you are being followed drive to a busy place or a police station.
- ▶ Keep your valuables out of sight – put them in the boot before you start your trip.

On the street

- ▶ Walk with confidence, and don't use your cellphone while on the move.
- ▶ Don't walk in deserted or dark areas.
- ▶ Be aware of your surroundings.
- ▶ Watch out for sudden activity or commotion; it may be a distraction technique.
- ▶ Keep all possessions close to your body and in sight.
- ▶ Keep your wallet tucked away, and your handbag close and closed.
- ▶ Don't use headphones on the street – they may distract you.
- ▶ Plan your route beforehand.
- ▶ Avoid visibility of valuables such as jewellery, cameras, laptops and tablets.
- ▶ Don't carry large sums of money and avoid counting it in the open.
- ▶ Tell someone where you are going and when you expect to return.

Attending meetings

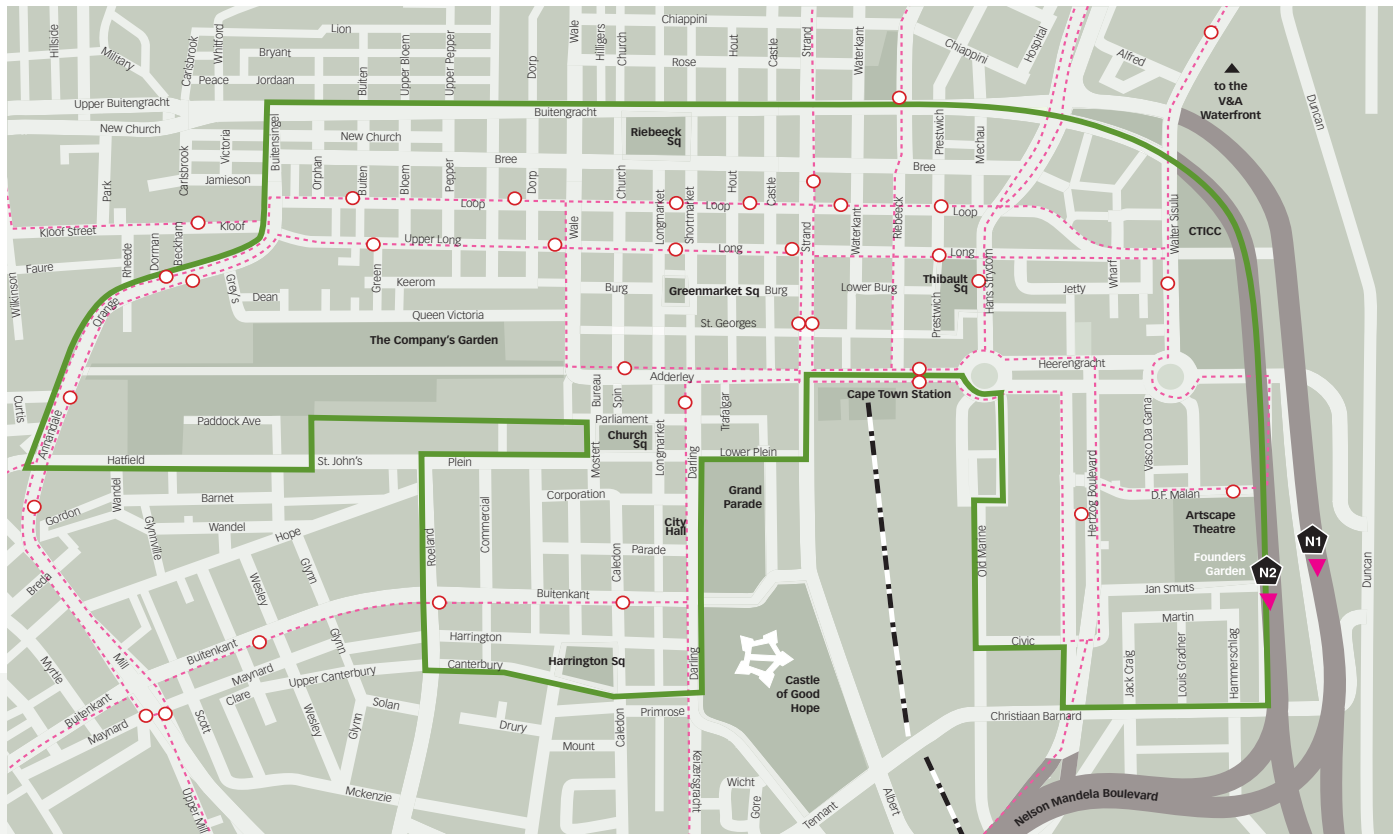
- ▶ Stay in a group and on lit paths.
- ▶ Don't keep all your money in one pocket.
- ▶ Use accredited taxis and cabs.

Out & about

- ▶ Don't leave handbags under tables, or on the backs of chairs.
- ▶ Don't leave cellphones or wallets on restaurant tables.
- ▶ Keep your credit card in sight all the time.
- ▶ Don't leave drinks unattended.
- ▶ Use ATMs in well-lit and safe places.
- ▶ Don't allow your card to be removed from your sight.
- ▶ Don't accept help from strangers or give out your pin, not even to persons claiming to be bank officials.
- ▶ Be careful who you allow into your personal space and don't allow yourself to be distracted.
- ▶ Watch out for the people standing close to you and looking over your shoulder as you type in your pin.
- ▶ Never leave your card in the ATM. If it gets stuck or swallowed, follow instructions provided on the ATM machine.
- ▶ Make sure you are not followed after a transaction.

Show you care

- ▶ Don't give directly to people begging on the street or at traffic intersections. Rather make a real difference by helping the NGOs that help the homeless.
- ▶ You can support recognised NGOs by texting the word "GIVE" to 38088, automatically donating to those in the CBD who work with homeless adults and kids.
- ▶ For detailed info about this campaign visit www.showyoucare.co.za



A CCID Public Safety Officer assists a visitor in the Cape Town CBD.

The CCID operates in the Cape Town CBD as marked above.